

Website: www.joincalie.org

## Accessing Our Website: Troubleshooting Guide for Schools & Districts

Sometimes school or district networks automatically block new websites. This can happen for a few reasons:

## **Common Reasons for Blocking**

- New Domain New sites may not yet be categorized in the school's filtering system.
- Incorrect Category The site may have been mistakenly placed in a blocked category (e.g., "social media," "games," or "unknown").
- Default Security Settings Many schools automatically block uncategorized or unverified domains until reviewed.

## **Steps to Resolve**

- 1. Contact IT/Network Administrator Share the website URL with your school or district's IT help desk. Let them know the site is safe and intended for educational/professional use.
- 2. Ask for a Review/Recategorization Request that the site be recategorized appropriately (e.g., "Education," "Professional Development," "Non-Profit") or added to the allow list.
- 3. Provide Supporting Info Be ready to share:
- Website URL: https://www.joincalie.org
- Purpose: Professional development and resources for educators
- Organization: California Association for Leading Innovation in Education

## **Typical Resolution**

Once IT reviews and adjusts their filter, access is usually restored within a short time.